

**Working Together to
Strengthen Families**

Today's Agenda

- **Family Support through Home Visiting**
- **Overview of the Family Support Connection (FSC)**
- **Review the Centralized Intake System pilot**



What Family Support Looks Like



**Evidenced
Based
Curricula**



**Support of
Parent-Child
Relationship**



**Positive
Parenting
Skills**



**Child
Development
Screening**



**Family Goal
Setting**



**Referral
Coordination**

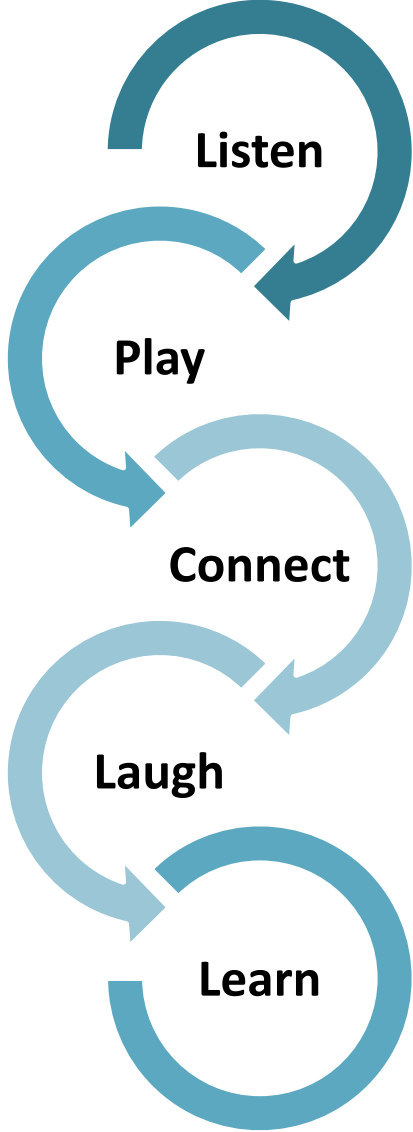


**Health and
Wellness
Support**



**Social
Support
Opportunities**

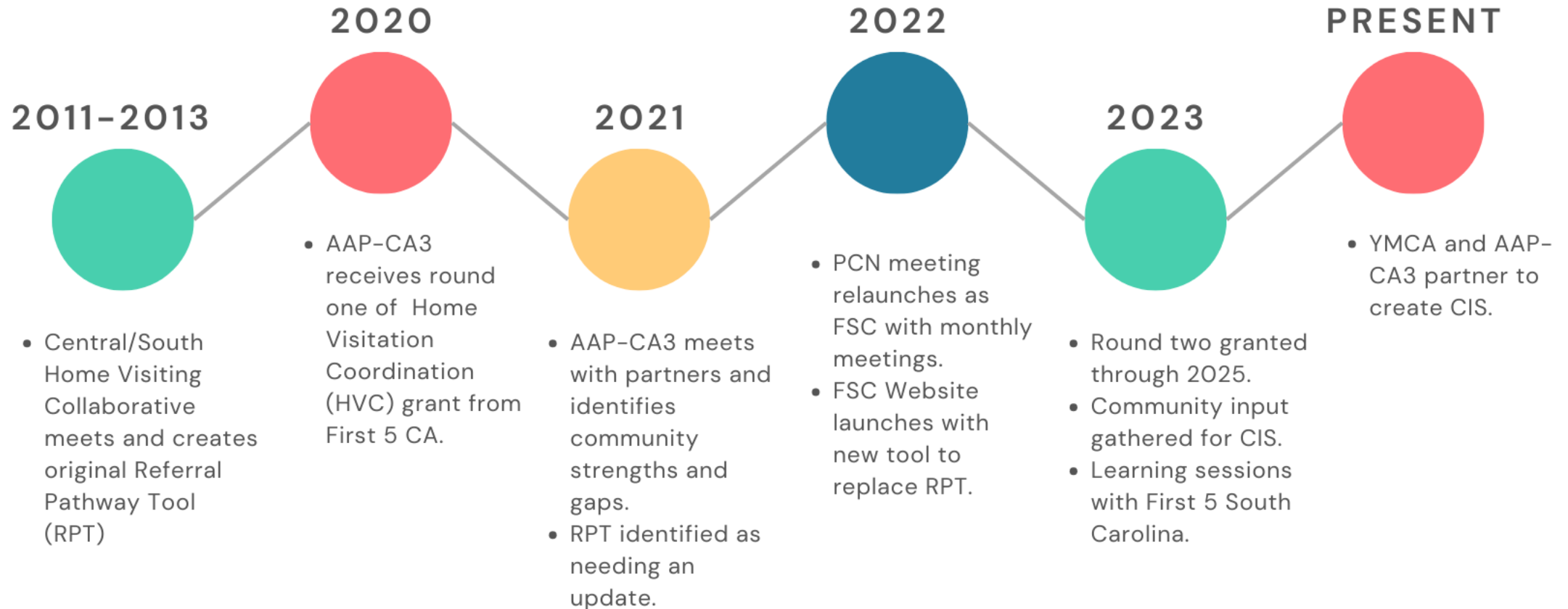
Typical Home Visit



FSC Partners



A Brief History of the Collaborative Space



FSC Partner Feedback



“Enjoy the collaboration and learning.”

“The presentations were helpful to better understand available programs.”

“Meeting has been a great space to collaborate and share the latest resources and findings.”

- **Requested Future Topics:**
 - Supporting housing concerns
 - Addressing disparities affecting social determinants of health
 - Understanding disparities related to the different immigration statuses (e.g., refugee, asylum seeker, visa-approved, undocumented)
 - Lactation support and education from a provider’s perspective
 - Incorporate and elevate family voice

A healthcare worker in blue scrubs is smiling and holding a baby. She is sitting at a desk with a laptop and a tablet. A woman in a white shirt is sitting across from her, looking at the baby. The background shows a kitchen area with white cabinets and a wicker basket.

Centralized Intake System

Purpose of CIS

- Families (and providers) don't have to navigate the in-home family support services landscape alone
- Families feel supported from the beginning of the journey
- Increase efficiencies in social services
- Increase accurate referrals to programs
- Increase enrollment and retention for programs
- Decrease the burden on the referring party of "getting it right"



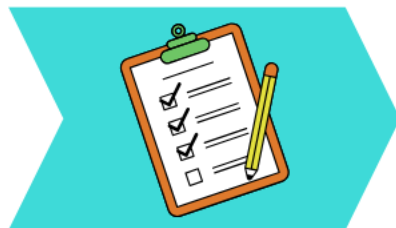
CIS Pilot- The Family's Journey

Call In



Family receives phone number and calls Call For Connection (CFC).

Initial Screening



CFC staff completes a screening to listen empathically, understand parent strengths and needs, gather demos, and other information that are pertinent to referring to best fit program.

Assessment (as needed)



Family and staff meet (in person or virtual) as needed to complete a more in depth assessment if screener does not provide clear result.

Refer to Best Fit



Based on screening, (assessment if completed) and program capacity, family is referred to the best fit.

Warm Handoff



CFC staff connects with program contact to ensure family receives a warm handoff and information from screening is received.

The Family's Journey-Home Visits



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Questions?



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*Improving the lives of children ages
0 through 5*