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Action**

Information and Referral Services Contract Amendment
Supporting Documents

Overview:

The Commission has supported the development and implementation of the 211 information and referral system since its inception. 211 is a “one stop shop” phone, web and media link for parents of young children and San Diego’s residents to local health and human services programs.

On August 9, 2010, the Commission approved a contract amendment that extended the contract with 211 San Diego for nine months (October 1, 2010 – June 30, 2011) for a total of up to \$600,000, and added 4 option years to 211 San Diego’s contract as a sole source agreement for information and referral services. At that time the Commission requested annual reports on the performance of 211 in meeting its contractual obligations prior to authorizing each option year.

Staff Recommendation:

- 1) Find that the proposed amendment extending the contract for Information and Referral services is consistent with the Commission’s Strategic Plan, furthers the support and improvement of early childhood development within the County and provides a public benefit.
- 2) Authorize the Executive Director or her designee to negotiate and execute a contract amendment extending the contract with 211 San Diego for up to \$700,000 for July 1, 2011 through June 30, 2012 for Information and Referral Services.

Fiscal Impact:

Up to \$700,000 from the Information and Referral line in the proposed FY 2011 – 12 budget.

**Executive
Director Jiménez**